

AFRICA NEWSLETTER SEPTEMBER 2022

GREETINGS FROM OUR INTERNATIONAL MANAGER ISAAC OLUBITAN.
It's a pleasure to be communicating with you once again, keeping you up to date with our efforts and endeavours to boost professional standards across the Africa region.

Making the examination study and sitting process convenient and accessible remains our key objective, and so increasing our examination centres across the region. We are also mindful that studying for a CII qualification must be highly compatible with the professional demands of the day job - online learning, training and remote invigilation continues to make the process achievable, across the range of units and qualifications available. We were delighted to be recognizing the achievements of students at our recent virtual graduation ceremony.

I hope you enjoy catching up with our news and updates, as well as our testimonials from professionals who are benefiting from their membership and qualifications attainment.

It's our aim that you feel inspired and empowered to achieve, whether this is as member wanting to accelerate your career, or as a corporate, partner or stakeholder, wishing to contribute to the sector's standing and professionalism.

Yours sincerely

Isaac Olubitan
International
Manager



The past six months have seen us working hard to further strengthen our relationships with some of the region's leading training organisations, regulators and corporates. Our mission remains a collective endeavour and we value the support and expertise of our colleagues and associates. You can read more about our progress in these pages.

Putting our members and stakeholders opinions and feedback at the heart of all that we do remains a firm priority, and we were grateful for the response to our global consultation exercise, Shaping the Future Together. Over the next few months we will be introducing fresh initiatives and ways of working that will address the valid issues brought to our attention, and I look forward to updating you.

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Insurance
Institute
Standards. Professionalism. Trust.

September issue 2022

BOOSTING CAREER DEVELOPMENT WITH FUTUREME.

Introducing FutureMe, a career development platform for insurance and financial planning professionals.

The platform offers interactive tools and career skills e-learning, including more than 5,000 videos, 800 e-learning bites, 14 personality assessments and 300 Soft Business & IT skills courses.



It also includes:

- **Career Pulse:** self-assessment tool enables professionals to see how employable they are and identify the areas they need to develop.
- **CV Builder:** assesses a member's CV against more than 50 checks and gives instant personalised feedback.
- **Interview 360:** an artificial intelligence interview programme, which simulates an interview environment and delivers personalised feedback.

The platform can be accessed by all CII members, at no additional cost, via the learning section of the MyCII portal and is suitable for professionals at every stage of their career.

Goodwill Ambassadors Receive Recognition For Championing Equality



Two of our Goodwill Ambassadors have been praised for their contributions to the drive for female equality in the African Insurance Sector. Both Dr Tonia Smart (ACII) and Maya Nundloll Andre (FCII), were recognised in the top 50 of female insurance professionals at the recent 48th Conference of The AIO African Insurance Organisation, which also marked the 50th anniversary of the AIO. The event was held in Nairobi, Kenya.



Dr Tonia Smart, MD/CEO of YorkCity Consult Ltd & Chairman, Ondo State Pension Commission

"I was truly happy to have been recognised for this prestigious award, particularly for my role in pushing for the establishment of the Pan African Women in Insurance organisation. Since 2015 I have been championing the setting up of Associations of Women in Insurance across Africa. This has taken me to several countries within the continent and today we have over 10 associations in place, with others in the start up process to launch their own associations. These associations will help women to come together and share ideas and also support each other as we aspire for greater heights and network with each other."

"It's a great honour to be recognized in this way; I feel I form part of that group who really wants to motivate others to contribute to the sector. Women have been quite shy to fight for themselves in previous decades, but now we see a few at the forefront. Slowly but surely, we are proud today to see a few Mauritian women CEOs in the insurance sector. I am committed to motivating the women around me and it's wonderful to see their enthusiasm and devotion to the sector day after day."



Maya Nundloll Andre, Technical Director LL.M (Insurance Law)

COVENTRY UNIVERSITY COLLABORATION SEES CII QUALIFICATION HOLDERS FAST TRACK MBA



We are pleased to announce a special collaboration with Coventry University whereby CII Advanced Diploma in Insurance (ACII) qualification holders will be fast tracked to Coventry University's Master in Business Administration course.

ACII qualifiers are recognised as having achieved 2/3 of the qualification, only requiring 1/3 of the top up of the Master in Business Administration course.

In addition, the first 100 ACII qualifiers from CII to sign up to the Master in Business Administration course will receive a **£1,000** bursary.

For further information:

PARTNERING FOR PROGRESS

Partnering with key organisations, whose employees and students will benefit from CII qualifications remains at the heart of our activity in the Africa regions.

This year, we are pleased to announce the following:



ZEP RE Academy - Training Partners.



SACOS Insurance Group - Corporate Customer undertaking, Certificate Exams, Membership.



AMSCO - Training Partner to deliver Certificate Programme, Membership & Training.



ENSA - Corporate customer undertaking, Exams & Membership.



PROFESSIONAL MAP LAYS FRAMEWORK FOR COMPETENCE STANDARDS

Last July the CII launched Professional Map, a market-led framework that lays out the standards of professional competence for insurance and personal finance.

Its purpose is to develop more member professionals to serve the public.

Over the next few weeks we will officially launch the initiative, and we look forward to bringing you a progress update in our next newsletter.

POSITIVE WORDS FROM CII QUALIFICATION ACHIEVERS



Juliette Furneau
Sacos Group -
Insurance Technician

"I wanted to complete the Cert CII because initially, my GM encouraged me to do it, but I quickly realized just how beneficial studying for these exams was from a technical insurance perspective, giving me a better base-knowledge when talking with clients.

I encountered some challenges throughout the Cert CII journey, juggling home life with classes every Saturday. However, the pandemic period classes were programmed online, which did help to some extent in juggling studies with my day job.

Attaining Cert CII had definitely given me an opportunity to excel, grow, improve and shape my career at Sacos Group Ltd."

"I was enrolled on this journey by SACOS, who have been leading the Insurance Industry for decades. With minimal experiences in the industry, I chose to embark on this to develop my knowledge, skills and abilities in the field. For me, being CII qualified means bringing professionalism to my company and success in my career.

So far, the knowledge gained has been invaluable. It has helped me apply Insurances principles in a high pressure work environment with constricted deadlines."



Elgie Sifflore
Sacos Group -
Insurance Technician

DATA SCIENCE & ANALYTICS COURSE OPEN FOR REGISTRATIONS

Due to popular demand, the recently launched Data Science & Analytics course, created in collaboration with the University of Southampton, is available for registration.

To find out more:

BEWARE SECURITY PROTOCOLS ON EMPLOYERS' PCS

A note to all of our exam takers - you are strongly advised not to use a computer provided by your employer as these typically include security protocols that conflict with remote invigilation software.

You should also avoid using a corporate Wi-Fi or any other internet connection that may include firewalls that you can not personally control.



WE WELCOME A NEW CEO



The CII is delighted to welcome Alan Vallance as our new Chief Executive Officer.

Currently CEO of the Royal Institute of British Architects (RIBA), Alan will take forward the CII Board's refreshed strategy and next five-year plan, which will be informed by the Shaping the future together consultation feedback.

Dr Helen Phillips, CII Chair, said: *"Alan's experience as CEO of the Royal Institute of British Architects, a Royal Charter membership body, make him the ideal choice to lead the Chartered Insurance Institute.*

He is well recognised as an expert in leading and transforming professional bodies into becoming 21st century digital organisations with greater focus on meeting members' needs."

NEW EXAM CENTRES NOW OPEN ACROSS THE AFRICA REGIONS

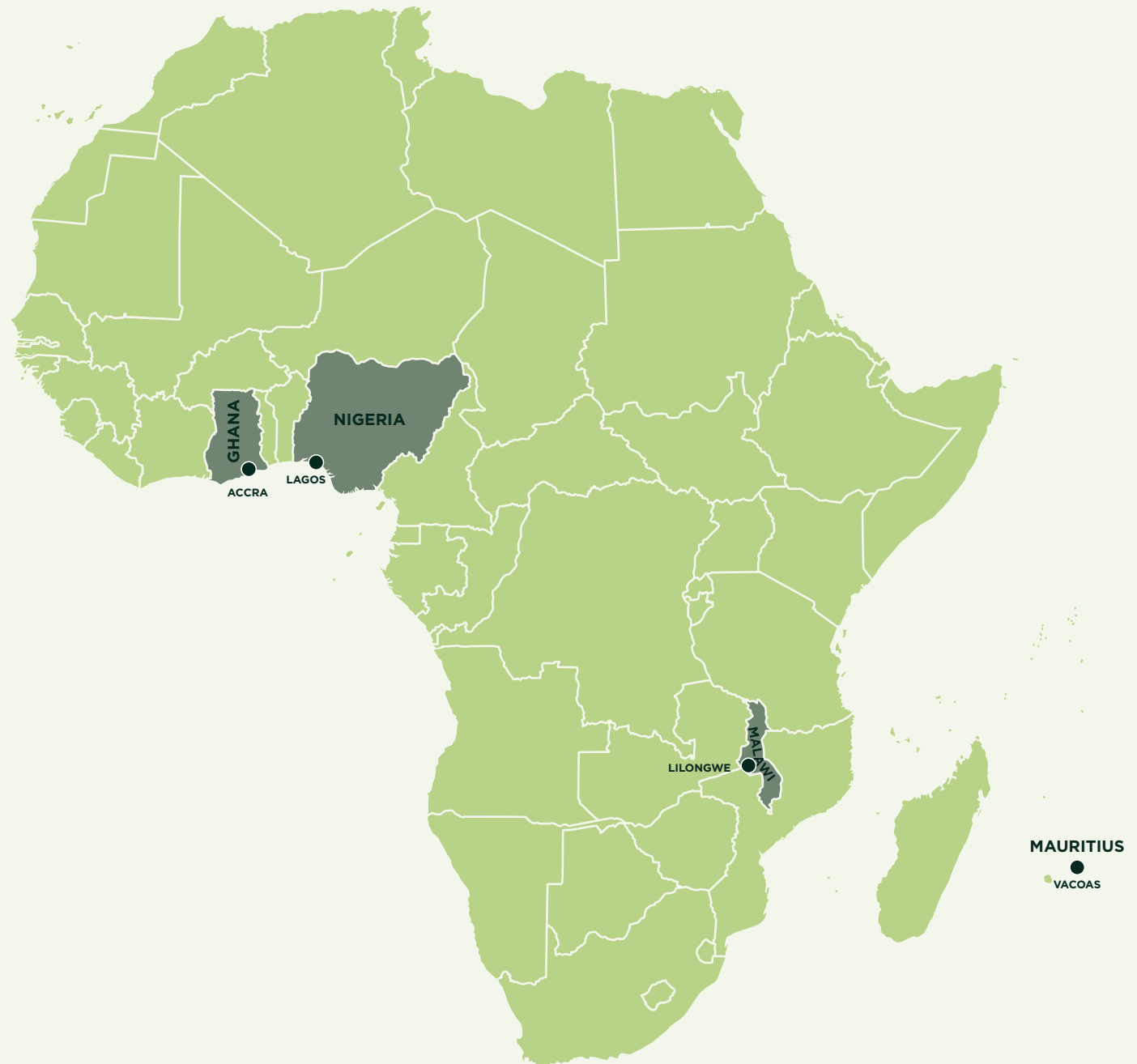
We are pleased to announce the opening of new exam centres across the Africa region, increasing accessibility, thus making the qualification journey even more feasible for many more professionals.

ACCRA, GHANA

LAGOS, NIGERIA

LILONGWE, MALAWI

VACOAS, MAURITIUS



Being a CII member brings a wealth of benefits including access to learning development content and special events and activities, access to promotions and special offers, and the use of your CII designation after your name. For further information, please visit: www.ciigroup.org/en/membership/benefits