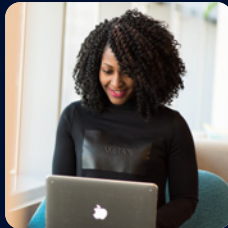




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MAY 2021



CELEBRATING PROFESSIONALISM IN AFRICA

EDITION #M03

MAURITIUS

'Building a trusted profession in Mauritius'

By **Jean-Yves Violette** ANZIIF (Assoc), CIP
Immediate Past President, Insurance Institute of Mauritius

'Celebrating professionalism in Africa' is a pioneering series of case studies, published by the Chartered Insurance Institute, to showcase professional practice and innovation in insurance

BUILDING A TRUSTED PROFESSION IN MAURITIUS



By **Jean-Yves Violette**
ANZIIF (Assoc), CIP
Immediate Past President
Insurance Institute of Mauritius



The initial concept for the Insurance Institute of Mauritius originated in 1988, when a number of Chartered Insurance Institute (CII) qualified professionals felt it would be valuable to come together to create a body with a presence on the island. At that time, they envisaged membership would be limited to Associates and Fellows of the CII.

The idea evolved in consultation with the CII, and it was felt the greatest benefit would arise from a duly constituted insurance institute providing for the advancement of insurance education and knowledge for the local insurance industry staff of Mauritius.

The formal decision to form the Insurance Institute of Mauritius (IIM) was made in May 1992, and the CII agreed that IIM could join a list (nearly 40-strong) of its affiliated institutes across the world, many of which were based in Commonwealth countries. Two years later, in October 1994, IIM was officially launched as a registered non-profit organisation run by a council of committed, unpaid insurance professionals.

This affiliation and a close collaboration with the CII enabled the IIM to benefit, through the years, from the tutoring support of the renowned tutors from the CII. Shortly after the launch, Eddie Gamlen, A.H Pellat and Neville Gough — all acclaimed CII tutors — visited Mauritius to deliver courses on topics such as fire and business interruption, motor and marine insurance. The IIM has since then without

interruption proved to be an essential partner for the provision of cutting-edge training and education not only for the local insurance profession but also attracting attendees from insurance leaders in neighbouring Indian Ocean islands such as the Seychelles and Madagascar — and even, more recently, from the mainland African continent.

Alongside this work, the IIM has been entrusted with the organisation and supervision of insurance examinations in Mauritius — not only for the CII, but also other insurance institutes including the Insurance Institute of South Africa, and the Australian and New Zealand Institute of Insurance and Finance.

To mark its silver jubilee anniversary in 2019, the IIM undertook an exercise to restate its vision and mission to meet the expectations and exigencies of the industry and customers, and also to implement a clear way forward action plan. This recognised that the local insurance sector is evolving rapidly and businesses are facing new challenges. Many of these are best handled through the recruitment and deployment of better and appropriately trained staff with relevant competencies. The refreshed mission and vision can be seen in the panel to the right.

A remarkable exigency came with the provision of directors and officers liability, credit guarantee insurance, cyber risks cover as well as professional liability, in view of the dynamism of the financial services of the country requiring new legislation and regulations both local and worldwide.

The IIM has consequently responded favourably to these exigencies by providing a wide array of diverse technical and academic subjects, delivered by well-known experts and with the collaboration of upscale individual and corporate actors from the global industry. For example:

- Insurance claims management seminar in collaboration with Africa Re, Mauritius



25th anniversary of the IIM, October 2019

- Cyber and professional indemnity insurance seminar in collaboration with Chubb
- Seminar in collaboration with Continental Reinsurance, Botswana
- Liability insurance covers, by Albert Mushai
- Contractor's all-risks and erection all-risks policy — faulty design exclusion wordings; engineering plant and machinery policy, by Cassim Hansa
- Marine insurance courses, by Michael Rimmer
- Liability insurance and contract law, by Professor Christopher Parsons FCII.

Recognition of exceptional achievement

The institute's aim of uplifting the profession of insurance as well as bringing recognition for the professional qualifications and for candidates' achievements is revealed in the number of awards, rewards and prizes. These are available to high-performing examinees and are awarded at an acclaimed annual event:

- Reinsurance Professional of the Year
- Best Motor Insurance Professional of the Year
- Award of Recognition — Associateship of The Insurance Institute of India.

The complete professional

The IIM places great emphasis on personal relationships and networking — these are important components to sit alongside professional and technical competencies. An annual social, sports and recreational gathering provides the space and opportunity for members to reinforce the bonds beyond the professional levels.

Caring for vulnerable members of society is also a focus for the IIM. Since its early days and without interruption, the annual Christmas gift distribution to children is made possible through the voluntary contribution and efforts of all the members.

Looking ahead, the IIM is increasingly gearing itself to respond to the challenges arising from the Covid-19 pandemic and other environmental catastrophes. ■



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Insurance Institute of Mauritius – at a glance

Mission and vision

Mission: To provide and facilitate upscale professional training and education for the Mauritian insurance industry

Vision: To be the reference for professional insurance training and education in Mauritius

Motto: The reference for upscale professional insurance training and education in Mauritius

People

President: Percy Rose ACII

Immediate Past President: Jean-Yves Violette ANZIIF(Assoc), C.I.P

Vice President: Krystel Hee LLB (Hon) ACII

Treasurer: Bilal Taujoo MSc, FCCA, ACII

Assistant Treasurer: Krishna Gunowa ACII

Secretary: Ashfaque Wahidna ACII

Assistant Secretary: Geraldine Pigeot ACII

Goolam Jaunbocus

Suzanne Leung ACII

Patrice Lim Cert CII

Neermalah Mootoosamy LLB (Hons) AIII ACII

Kobashni Pillay

2020-2021 activities

General insurance, reinsurance | Life and related subjects | Digital courses as necessitated by circumstances | Seminars and training | Covid-19 related activity

Role	Professional membership body	Provider of educational services	Qualification awarding body
	●	●	○
Sector focus	General insurance	Life and protection insurance	Financial planning
	●	●	●



750

Members



Status

Not-for-profit organisation

FURTHER READING



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A Continent Of Promise:
Celebrating the African
insurance profession



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CII in Africa:
Year In Review



[See the guide ›](#)

CII membership
guide



[See the guide ›](#)

CII qualifications
guide

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PUBLISHED BY:

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