

March 2021

WCE: *Insurance claims handling (non-UK)* study text, 2021–22 edition

This edition of the study text is based on the 2021–22 examination syllabus and forms the study material for exams to be sat from 1 May 2021 until 30 April 2022.

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2020–21 edition have been included.

A summary of where the principal changes have been made is given below:

Chapter 2: sections in this chapter have been rearranged to better reflect the syllabus.

Chapters 5 and 6: these chapters have been rearranged to better reflect the syllabus.

Questions/answers, websites, key terms/points, legislation and index: amended where relevant.

We hope this information is helpful to you.

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